

INDIAN CONFEDERATION FOR HEALTHCARE ACCREDITATION

Regd. Office : Lal Kothi, 2nd Floor, 3830 Pataudi House Road, Daryaganj, New Delhi-110002.

CIN:U85110DL2004NPL129651

DIRECTORS' REPORT

TO THE MEMBERS:

Your Directors take pleasure in presenting the 17th Annual Report and the Audited Statement of accounts for the year ended 31st March 2021.

1. FINANCIAL RESULTS

The Financial results of the Company for the period under review is summarized below:

	(Amount in Rs.)	
PARTICULARS	2020-21	2019-20
Profit / Loss for the year	(69,468)	(5,00,328)
Less: Provision For Taxation Deferred Tax Current Tax	-	-
Net Profit / (Loss) after Tax	(69,468)	(5,00,328)
Add : Balance b/f from previous year	(48,155)	4,37,173
Add: Contribution from Members/ Affiliates		
- Affiliates Fee	87,000	5,000
- Association Subscription	-	10,000
Balance carried over to Balance Sheet	(30,623)	(48,155)

2. Reserves

In view of inadequate funds your Directors' do not propose to carry any amount to reserves.

3. COMPANY'S AFFAIRS & WORKING

Activity Report 2020- 21

- I. ICHA partnered with Medical Fair Thailand as supporting organization to enhance global visibility.

- II. Lively discussions, on the Google group on Patient Safety and taking ICHA forward, are being continuously held.
- III. Meetings held were all via virtual platform, given the continuing Covid conditions. After the AGM held on 20th Sep 20, The BOD & Committee Chairperson's meeting was held on 15th October, 2020, and 13th December 2020, and the BOD's on 8th March 2021, 12th April & 30th May 2021.
- IV. The activities since AGM were reviewed. The documents of Sangeeta Sharma/ Virendra Sharma/ Naveen Malhotra/ Harshvardhan Singh and Pritpal Kaur Bamra, being in order they were officially appointed as Nominee Directors of their parent Associations, w.e.f 15th October 2020. The Laptop & Printer was purchased and is now in possession of Poonam Rajput. The bank signatories finalized were Poonam Rajput, Akhil Sangal and Sangeeta Sharma.
- V. The projects upheld and continuing are
 - a. ICHA Mitra
 - b. ICHA E-News
 - c. Telemedicine Academy
 - d. Improving Healthcare Practices

All groups have had very active online discussions within.

- VI. The ICHA Mitra project helped many Corona Warriors and families of Corona warriors. The claimants whose claims have been rejected and others who have not received a reply were advised to get in touch with an advocate who was requested by ICHA, to initiate the process of redressal. Although none of the families took the legal route, in spite of many discussions with the advocate. During the second wave too, few calls for help were addressed and till date help is been extended.
- VII. The ICHA e-news was launched on 17th January 2021 and it was proposed to have quarterly issues. So far three issues of the E newsletter has been published and circulated.
- VIII. The Telemedicine Academy was launched on 14th March 2021. The start was well attended and the 4 hour long program covered important technical and legal issues in Telemedicine. This was followed by training in Pediatric telemedicine on 9th May 21 and training in Nursing and Clinical Lab on 20th June 21. All trainings were much appreciated.
- IX. We held online meetings with IHI USA and Healthcare Excellence Canada for collaboration in Improving Practices program. The interaction with latter is in progress and the iconic ICHA painting was posted on their Art Gallery.
- X. On 13th June 2021 a sensitization webinar was organized on "Improving Healthcare Practices"- Culture-Trust-Excellence and Rebuilding Trust in Healthcare as well as presentation on Materiovigilance Program of India, by the Indian Pharmacopeia mission. This was well attended. Several Constituent Association leaders chaired and moderated the sessions.
- XI. Dr. Evita Fernandez, Chief Guest at the above programme initiated collaboration with EHAC Hyderabad. We had an online discussion and it is work in progress.
- XII. Dr. Akhil Sangal contributed inputs to the various drafts of WHO's Global Patient Safety Action Plan 2020-30. He was invited for the official launch and Global experts' group workshop online on 4th and 5th September 21 for implementation. Follow up activities are in progress. Dr. Sangeeta Sharma also joined the foregoing program. Dr. Poonam Rajput joined the official launch.

XVI. Message from Dr Sangeeta Sharma, President, Delhi Society for Promotion of Rational Use of Drugs (DSPRUD)

It gives me immense pleasure to be associated with the Indian Confederation for Healthcare Association working since 2004 and has pioneered true accreditation in India. ICHA continues to work relentlessly towards strengthening health system for better quality healthcare. After putting so much efforts, ICHA has emerged as a convener, leader, championing healthcare par excellence in India and contributing to make India health destination of the world. Similarly, our Society is also working hard on the same lines and committed to focus and envisage essential medicine concept, rational use of medicine and patient safety. Our aim is to strengthen healthcare system to provide high quality, safe and low cost healthcare in both public and private sector.



I may add here that during this COVID-19 pandemic times, we both jointly launched a special efforts under '**ICHA MITRA: from Fear to Care**', a pan India digital platform for CORONA warriors with the help of other constituent associations to show our consolidation and support to all front line health workers and timely management of issues being faced by them while providing care and equip them with coping strategies through our network. This is a yeoman service to our COVID warriors and build a credible connect among them – from fear to care and a feeling that they have support to bank upon – ICHA being “Main Hoon Na”.

I wish all the best for your future activities in the coming years. – **Prof. Dr. Sangeeta Sharma**

We thank all the Indian Confederation for Healthcare Accreditation fraternity, “Friends of ICHA”, as well as the Chairpersons and their teams in above-cited committees and other supporters who have reposed faith in Indian Confederation for Healthcare Accreditation objectives and contributed their efforts.

Future Plans

One year after the AGM has been full of activities and various projects highlighted above have taken off successfully. We will be continuing with them in future:-

1. Achieving Excellence in Healthcare in India and share expertise globally, via the launch of 2 hour curtain raiser program next month followed by the detailed Level 1 Improving Healthcare Practices Program.
2. Regular and frequent COMMUNICATION amongst the Fraternity as a One on One interaction will continue and the need for close COLLABORATION continue to be established..

The entire fraternity is urged to actively participate and undertake the planned activities to attain the objectives at the earliest.

4. Deposits

During the year Company has not accepted any deposit as mentioned under section 73 of the companies Act, 2013.

5. Statutory Auditors

M/s. Agiwal & Associates, Chartered Accountants, New Delhi, (FRN 000181N) were appointed as statutory auditor at the Annual General Meeting held on 28th September, 2019 for a period of 5 (five) years from the conclusion of the 15th Annual General Meeting upto the conclusion of the 20th Annual General Meeting to be held in 2024, subject to ratification by the members at every Annual General Meeting, however the companies Amendment Act 2017 read with Notification S.O. 1833 ('E) dated 7th May 2018 deletes provision of annual ratification of appointment of auditor.

6. Auditors' Report

The observations made in the Auditor's Report are self-explanatory and do not require any further clarification under Section 134 of the Companies Act, 2013.

7. Change in the nature of business

During the year there is no change in the nature of the business of the Company.

8. Material changes and commitments.

There are no material changes during the year which have any adverse impact on the company.

9. Significant and material orders

There are no significant and material orders passed by the regulators or tribunal which impact the going concern status of and company's operations in future.

10. Details of Subsidiary/Joint Ventures/Associate Companies

The Company is not having any Subsidiary Company, Associate Company & Joint Venture Company.

Since the company does not have any subsidiary company & Associate Company in such case we are not required to prepare consolidated financial statement.

11. Performance and financial position of each of the subsidiaries, associates and joint venture companies included in the consolidated financial statement.

12. Share Capital

As the company is a not for profit company and incorporated under Section 25 of the Companies Act, 1956 (now Section 8 of Companies Act, 2013).The company does not have a share capital and is limited by guarantee.

13. Conservation Of Energy, Technology, Absorption And Foreign Exchange Earning And Outgoes

The Company has no activity relating the conservation of energy or technology absorption. The Company had no foreign exchange earning & outgoes during the year under review.

14. Corporate Social Responsibility (CSR)

As per section 135 of Companies Act, 2013, every company having net worth 500 Crore or more, or Turnover 1000 Crore or more, or Net Profit 50 Crore or more shall constitute a Corporate Social Responsibility committee.

Our company is not falling under required conditions; hence disclosures as per Rule 9 of Companies (Corporate Social Responsibility Policy) Rules, 2014 are not required.

15. Directors

During the year on 20/09/2020, Nirmal Surya DIN 01747850 & Poonam Rajput DIN 03048026 were appointed as “Director” and “CEO & Director” respectively. On the same date Designation of Akhil K Sangal (DIN 00012247), was changed to Hony Director.

On 15/10/2020 Sangeeta Sharma DIN 0008897799 /Naveen Malhotra DIN 0008907623 /Virendra Sharma DIN 0008913482 / Harshavardhan Singh DIN 0008901671/PK Bamara DIN 08916325 were appointed as directors.

The resignations of Arun Goel-DIN-06731326 / Ajay Gambhir DIN-07674100 /Randeep Singh DIN 0765487/Avdesh Mehta DIN 03352243/Akhil K. Sangal DIN 00012247– CEO & ex-officio Director were received and were effective from the conclusion of 16th AGM held on 20th September 2020.

16. Number of meetings of the Board of Directors

During the financial year under review Six (6) Board meetings were held. Online meetings held on 14th June,2020 and 30th August,2020, AGM held on 20th September 2020, The BOD & Committee Chairperson’s meeting was held on 15th October 2020, 13th December 2020, and on 8th March 2021.

17. Vigil Mechanism

The provisions of Section 177 of the Companies Act, 2013 read with Rule 6 and 7 of the Companies (Meetings of the Board and its Powers) Rules, 2013 are not applicable to the Company.

18. Particulars of loans, guarantees or investments under section 186

Loans, Guarantees or investments covered under the section 186 of the Companies Act, 2013 if any form part of the notes to the financial Statement provided in the Financial Statement.

19. Particulars of contracts or arrangements with related parties:

Details of contract or arrangements as mentioned under sub-section (1) of section 188 of the Companies Act, 2013 form part of the of the notes to the financial Statement provided in the Financial Statement.

20. Managerial Remuneration:

The Company has not paid any remuneration to any Director of the Company.

21. Corporate Governance Certificate

The Company is a not for profit Company, within the meaning of section 8 of Companies Act, 2013. Hence we are not required to obtain Compliance certificate from the auditors or practicing company secretaries regarding compliance of conditions of corporate governance.

22. Risk management policy

Our risk management approach comprises of three key elements, which are as follows:

- **Risk identification:** External and internal risk events, that must be managed are identified in the context of nature and its impact on business. These risk events are assessed by management and prioritized for development of risk mitigation.
 - **Risk mitigation:** This step comprises developing a mitigation plan for the risks identified and to be implemented on priority.
 - **Risk monitoring and assurance:** Key risks are managed through a structure that cascades across the corporate and business. At the corporate level, management is responsible for the risk management process, reviewing the implementation and effectiveness of mitigation plans.
- To prevent from the risk events your Board of directors from time to time identifies the elements of risk which will threaten the existence of the company and take necessary steps to mitigate the same.

23. Directors' Responsibility Statement

The Directors' Responsibility Statement referred to in clause (c) of sub-section (3) of Section 134 of the Companies Act, 2013, states that:-

- In the preparation of the annual accounts, the applicable accounting standards had been followed along with proper explanation relating to material departures;
- The directors had selected such accounting policies and applied them consistently and made judgments and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the company at the end of the financial year and of the profit and loss of the company for that period;
- The directors had taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of this Act for safeguarding the assets of the company and for preventing and detecting fraud and other irregularities;
- The directors had prepared the annual accounts on a going concern basis; and
- The directors had devised proper systems to ensure compliance with the provisions of all applicable laws and that such systems were adequate and operating effectively.

24. Acknowledgements

An acknowledgement to all with whose help, cooperation and hard work the Company is able to achieve the results.

For and on behalf of the Board of Directors

AKHIL
KUMAR
SANGAL

Digitally signed by
AKHIL KUMAR
SANGAL
Date: 2021.09.06
11:30:34 +05'30'

(Dr Akhil Sangal)

Director

DIN-00012247

POONAM
RAJPUT

Digitally signed by
POONAM RAJPUT
Date: 2021.09.05
14:08:52 +05'30'

(Dr Poonam Rajput)

Director

DIN-03048026

Place: Delhi

Date: 05/09/2021