

# Healthcare Response Sheet

## INDIAN CONFEDERATION FOR HEALTHCARE ACCREDITATION (ICHA)

(Regd. Office: 4304, Gyan Shakti Apts., Plot 7, Sector 6, DWARKA Phase-I New Delhi – 110075)

### I. How would you rate the healthcare today?

(Please tick one)

1. Highly satisfactory
2. Chalta Hai / Indifferent
3. Very Unsatisfactory

### Please give 3 reasons for your choice.

(Consider your various experiences not merely the last one or based on hearsay).

- 1.
- 2.
- 3.

### II. Mention 3 features of a "Happy" Healthcare experience (Every time you visit or use a Health facility e.g. clinics, hospitals, pharmacies, laboratories for receiving advice, treatment, tests or caring for or visiting a patient). The intention is to find "what do you expect from healthcare facilities and providers which will make your experience 'Happy" or highly desirable whenever it does become necessary to use them.

- 1.
- 2.
- 3.
- 4.

### III. Healthcare is extremely important to all (Please tick one)

1. Agree
2. Disagree
3. Makes not much difference

### IV. What will you like to do to improve healthcare. (It is important to appreciate that continuously improved quality is the responsibility of all and requires contribution. While finding faults may be helpful, it is important to find solutions and more so newer ideas that bring about improvement and development) . Please tick as many choices as you are willing to do.

1. **Contribute funds / resources in kind**
2. **Volunteer services – Awareness creation / Fund raising / Liaison / Direct services e.g. helping in facilities as volunteers.**
3. **Give suggestions.**
4. **Others (Please specify)**

The two responses below seek to bring forth some of the lesser known and talked about aspects of Healthcare. Please take time to think, visualize and then respond.

### V. Healthcare contributes significantly to the prosperity of Individuals / Community Nation / World because it does the following:

1. **Creates a state of Well-being and Happiness.**  
A. Agree B. Disagree
2. **Increases Productivity.**  
A. Agree B. Disagree
3. **Financial Savings**  
A. Agree B. Disagree
4. **Encourages industry and employment**  
A. Agree B. Disagree
5. **Education, research and learning**  
A. Agree B. Disagree

### VI. List 5 non-medical resources that a hospital use (i.e. exclude medicines, medical equipment, gases, dressings etc.)

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.

Many thanks for your attention and efforts. You have already begun contributing!

Please contact on e-mail ID [editor@icha.in](mailto:editor@icha.in) for any details. Please give your name and contact details below.

NAME \_\_\_\_\_

Designation \_\_\_\_\_

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Phone \_\_\_\_\_

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